

# Virtual Private Network (VPN)

If you're at home or on the road, you can connect to the Reutlingen University network and access our electronic media and services using a Virtual Private Network (VPN). VPN also allows you to securely surf in public WiFi networks.

Among other media and services, you can use VPN to access:

- [Searching for literature in EDDI](#)
- [Access to e-books and e-journals](#)
- [Access to your personal drive](#)

To connect with VPN, you need your university login details and Cisco AnyConnect software, which is available for almost any operating system.

The Computer and Media Centre operates a VPN server in the data centre of the university. To establish the encrypted connection, it is required that you install the appropriate VPN client. The registration is completed with the log in data of your university account.

VPN is available to all members of the university, as well as students of the Evangelische Hochschule Ludwigsburg and participants of the Knowledge Foundation. Members of the Staatlichen Seminars für Didaktik und Lehrerbildung (WHRS) cannot use the university's VPN service.

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## User Guides / Software

[Instructions for installing the Cisco AnyConnect-Client for Windows](#) | [AnyConnect Software for Windows 10](#)

[Instructions for installing the Cisco AnyConnect-Client for Mac](#) | [AnyConnect Software for macOS 10.14 \(Mojave\) and higher \(only 64-bit\)](#)

[AnyConnect Software for Linux](#)

AnyConnect for smartphones and tablets can be found using [GooglePlay \(Android\)](#) or in the [App Store \(iOS\)](#).

## FAQs

- [Can you also install a VPN client on mobile phones?](#)
- [How can VPN be used on a client without administrative rights?](#)
- [How do I register for VPN?](#)
- [I can't get a VPN connection when using Kaspersky Internet Security 2012](#)
- [I use Linux. Can I also set up a VPN connection?](#)
- [Troubleshooting \(OS X specific\)](#)
- [What do I do if I get the error message "Unable to establish VPN"?](#)

## Support

Please report any problems to the [Service Desk](#).

The processing times correspond to the [Service Level Agreement](#).

## Data Backup / Hosting

The service is backed up for recovery purposes after system failures. No data that requires a backup is stored in the server.

## User Responsibilities

Users must ensure that all security precautions are taken on the devices upon which they install the AnyConnect Client. It is mandatory that they have an up-to-date virus scanner. Access data for the VPN may under no circumstances be passed on to unauthorised persons.

## Legal

The requirements of the latest version of the IT and Media regulations of use must be observed.

This service has no specified period of validity and can be used until the validity of the university account expires.